

Ali N. Alsefri

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SUMMARY

Results driven AI and Data professional with a Bachelor’s degree in Information Technology and hands-on experience in data analytics, business intelligence, artificial intelligence, and IT operations. Proficient in Python, SQL, Power BI, DAX, and Power Query, with practical expertise in data cleaning, transformation, validation, data modeling, dashboard development, and analytical reporting. Trained in machine learning statistical analysis and model evaluation, with experience developing AI solutions through applied projects. Adept at translating data into actionable insights optimizing reporting workflows and supporting data-driven business decisions.

EDUCATION

Bachelor’s degree in information technology University of Jeddah	Sep 2019 – May 2024 Jeddah, SA
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EXPERIENCE

AI Specialist Baud Telecom Company	Feb 2026 – Present Jeddah, SA
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- Managed data preparation and quality processes including data cleaning, validation, transformation, and ensuring data accuracy and consistency for departmental reporting and analytics.
- Developed and maintained interactive Power BI dashboards and reports using DAX and Power Query to support performance monitoring and data-driven decision-making.
- Designed and optimized SQL queries to extract, transform, and analyze data from multiple sources for reporting and analytics.
- Built and optimized data models and reporting workflows to improve data accessibility, reporting efficiency, and consistency across business reports.

IT Specialist Saudi Ground Service Company	Mar 2025 – Jun 2025 Jeddah, SA
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Delivered L1/L2 support for 80+ users, resolving 85% of tickets within SLA, monitoring system performance, escalating complex cases, and documenting solutions to ensure smooth daily operations.

TRAINING

Data science & AI Bootcamp le Wagon at Saudi Digital Academy	Aug 2024 – Nov 2024 Riyadh, SA
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Completed an intensive bootcamp focused on Data Science, Decision Science, and Machine Learning.

- Mastered Python, SQL, Jupyter Notebooks for data analysis and visualization.
- Applied decision science: statistical inference, hypothesis testing, regression, and confidence intervals.
- Built and optimized machine learning and deep learning models, focusing on transformers and model evaluation.

Capstone Project — MediSure

Developed an AI-powered chatbot providing personalized food recommendations and detecting safe or risky medication combinations, empowering users to make informed health decisions.

COURSES

Soft Skills Training Program Dale Carnegie	Oct 2024 – Nov 2024 Riyadh, SA
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| <ul style="list-style-type: none">Effective Communication and Human RelationNegotiation SkillsCritical Thinking | <ul style="list-style-type: none">Presentation SkillsPlanning and Time Management |
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Trainee, Cooperative Training (COOP) Saudi Ground Service Company	Jul 2023 – Sep 2023 Jeddah, SA
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- Gained expertise in networking, including setting up and maintaining secure computer networks.
- Provided efficient technical support, quickly resolving user issues.
- Developed strong IT ethics, focusing on responsible data handling.

TECHNICAL AND SOFT SKILLS

- Programming:** Python (Pandas, NumPy, Scikit-learn), SQL, DAX
- Data Visualization:** Jupyter Notebooks, Matplotlib, Seaborn, Power Bi
- Data Mining:** Data cleaning, feature engineering, pattern extraction, insights generation
- Soft Skills:** Leadership, Teamwork, Creativity, Team player, Continuous Learning, Problem Solving, Time Management

LANGUAGES

Arabic: Native – English: Fluent